

Aluminum Soffit, Trim & Accessories

WARRANTY

WHAT AND WHO ARE COVERED AND FOR HOW LONG

CertainTeed LLC (CertainTeed) warrants to the Original Homeowner only that its aluminum soffit, trim and accessories ("Products") when installed in accordance with CertainTeed's Installation Instructions will not rust, burn or support combustion, split or crack due to cold weather or lose impact resistance with age, nor will the premium polyester finish applied to the Products chip, peel, blister or flake under ordinary wear conditions. The warranty period shall be for a period of twenty-five (25) years from the date of installation, but subject to proration as provided below.

NON-PRORATED TEN-YEAR LIMITED WARRANTY

If the Original Homeowner notifies CertainTeed within ten (10) years after installation that Products demonstrate any of the conditions listed above, and after validation of the claim by CertainTeed, CertainTeed will at its option, repair, refinish or provide replacement of such Products. The maximum liability to CertainTeed for repair or refinishing is the current prevailing cost to repair or refinishing the Product subject to the validated claim. The maximum liability to CertainTeed for replacement Product is the original cost at the time of installation of the Product subject to the validated claim. In lieu of repair, refinish or replacement, CertainTeed, at its sole discretion, may refund a cash amount equivalent to the original purchase price for the Product only. This limited warranty covers material only. CertainTeed is in no way responsible for any costs, including labor, related to Product forming, shaping, installation or removal.

PRORATED FIFTEEN-YEAR LIMITED WARRANTY

After the ten-year non-prorated period, if the Original Homeowner notifies CertainTeed during the remaining fifteen (15) years of the limited warranty that the Products demonstrate any of the conditions listed above and after validation of the claim by CertainTeed, CertainTeed will, at its option, repair, refinish or provide replacement Products on the following prorated basis. During the tenth year of the limited warranty period, CertainTeed's share of the material cost for such repair, refinish or replacement Product will be ninety percent (90%), and for each additional year thereafter through the 15th year, CertainTeed's share of such cost shall be reduced 10% each year. Starting with the 16th year of the limited warranty period, the cost of repair, refinishing or replacement Product assumed by CertainTeed shall be reduced to 10% and shall continue at this percentage for the balance of the limited warranty period. The basis for calculating prorated costs is as follows: material cost for repairing, refinishing or replacing any Products shall be the prevailing cost thereof in the geographic area of the installation at the time of repairing, refinishing or replacement Product, as the case may be. In lieu of the prorated cost of repair, refinishing or replacement Product, CertainTeed, at its sole discretion, may offer a cash payment. Under any option provided by CertainTeed, CertainTeed's maximum liability will be the cost of the Product only at the time of original installation.

OTHER TERMS AND CONDITIONS

1. This limited warranty provides coverage to the Original Homeowner only and is not transferable.
2. The original limited warranty period is not extended by any warranty service or replacement Product, but the remaining warranty period continues in effect under the terms and conditions hereof.
3. CertainTeed warrants the Products only against manufacturing defects and not against damage due to other causes, such as (but not limited to) earthquake, flooding, standing water, hurricane, tornado, windstorm, hail, falling or wind-borne objects, external impact, collision, animals, grills, riot, insurrection, vandalism, lightning, fire, explosion, distortion, shifting, settling or shrinkage of structural members or adjoining surfaces, exposure to harmful chemicals or materials, fumes, vapors or salt spray, directly, applied or in the atmosphere, faulty installation, misuse, abuse, negligence, failure to provide periodic maintenance in accordance with the Care and Maintenance instructions below.
4. If CertainTeed elects to replace any Products under this warranty, it may substitute Products designed by it to be of comparable quality or price range. If CertainTeed elects to refinish any Products, it may use different coating materials and different methods of applying the same.
5. THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

6. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING, REFINISHING, REPLACING OR REFUNDING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT OR THIS LIMITED WARRANTY EXCEED THE ORIGINAL COST OF THE PRODUCT. This limited warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers and/or CertainTeed field representatives. This limited warranty gives you specific legal rights, and you may also have other rights which vary from State to State, or Province to Province. This Limited Warranty applies to product installed on or after March 1, 2024 (The warranty in effect at the time the material is originally installed is the applicable warranty.) This Limited Warranty replaces all prior warranties.

This Limited Warranty does not apply to, and the warranty voided, for material which has been painted, varnished or coated over the manufacturer's original finish.

WHAT THE HOMEOWNER MUST DO

If you believe your aluminum Product has a manufacturing defect, you must promptly notify CertainTeed in writing and provide proof of property ownership, the date you bought the property, and the date of your Product purchase and installation. In order to properly evaluate and process a warranty claim, CertainTeed may require you to submit a product sample to CertainTeed for analysis and/or permit a CertainTeed representative to inspect the installed product, if required. CertainTeed will evaluate each properly reported claim under the terms of this limited warranty and will notify you of any additional information or product samples it may need to process your claim. Please send all notifications and correspondence to: CertainTeed LLC 803 Belden Road Jackson, MI 49203 ATTN: Warranty & Technical Services.

CARE AND MAINTENANCE

The CertainTeed polyester finish is recognized as a reliable and durable coating for all residential soffit and trim accessories. But, as with any other exterior surface, dirt and mildew may collect on it. Where conditions of soiling do occur, the following instructions will enable you to care for the finish on your CertainTeed Aluminum Soffit, Trim and Accessories.

For surface dirt, an occasional wash down with a garden hose and soft bristle brush is recommended.

In moderately dirty atmospheres, wash in the same manner, but replace clear water with a normal solution of water and household detergent.

In heavy industrial atmospheres, use ordinary nonabrasive household detergents, such as 1/3 cup detergent (Tide, for example) and 2/3 cup trisodium phosphate (Soilex, or Spic -and-Span) mixed in a gallon of water. Follow cleaning instructions above and manufacturer's direction.

For mildew accumulation, which can occur on surfaces of all types (normally appearing as black spots), remove by using cleaning method for moderately dirty atmospheres and basic solution of the following ingredients.

- a. 1/3 cup detergent (Tide)
- b. 2/3 cup trisodium phosphate (Soilex)
- c. 1 quart sodium hypochloride 5% solution (Clorox, for example)
- d. 3 quarts water

CAUTION: STRONGER CONCENTRATIONS OF CLEANERS MAY CAUSE DAMAGE TO THE FINISH. IMMEDIATELY AFTER WASHING WITH DETERGENT OR OTHER CLEANERS, RINSE ALL SURFACES THOROUGHLY WITH A GARDEN HOSE. AVOID VIGOROUS RUBBING, WHICH MAY CAUSE UNDESIRABLE GLOSS AREAS OF THE FINISH. AVOID SKIN AND EYE CONTACT. IN ALL CASES, FOLLOW MANUFACTURER'S INSTRUCTIONS FOR USE OF CLEANING COMPOUNDS AND SOLUTIONS.

NOTE : CertainTeed Products have been designed and manufactured to perform best when installed by qualified applicators.



CertainTeed

Ceilings • Gypsum • Insulation • Roofing • Siding • Trim
20 Moores Road, Malvern, PA 19355 | 800-233-8990 | certainteed.com

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